



All Walks of Life

Paving the Way for Kinships

Discover All Walks of Life

As a community-centric social service agency, Allkin Singapore believes that connections have the power to spark change. That's why we start from the heart of every community: neighbourhoods.

All Walks of Life is an exploration of neighbourhood spaces where conversations happen, connections are built, and communities begin. Explore the community and discover its residents, who are each changemakers in their own unique way—whether it's coming together to overcome problems, actively contributing towards community initiatives, or uplifting their neighbours.

We invite you to also discover how you can make a change in your own community, through the interactive "What Type of Neighbour Are You?" quiz and experience!

[Click Here for the Interactive Experience!](#)



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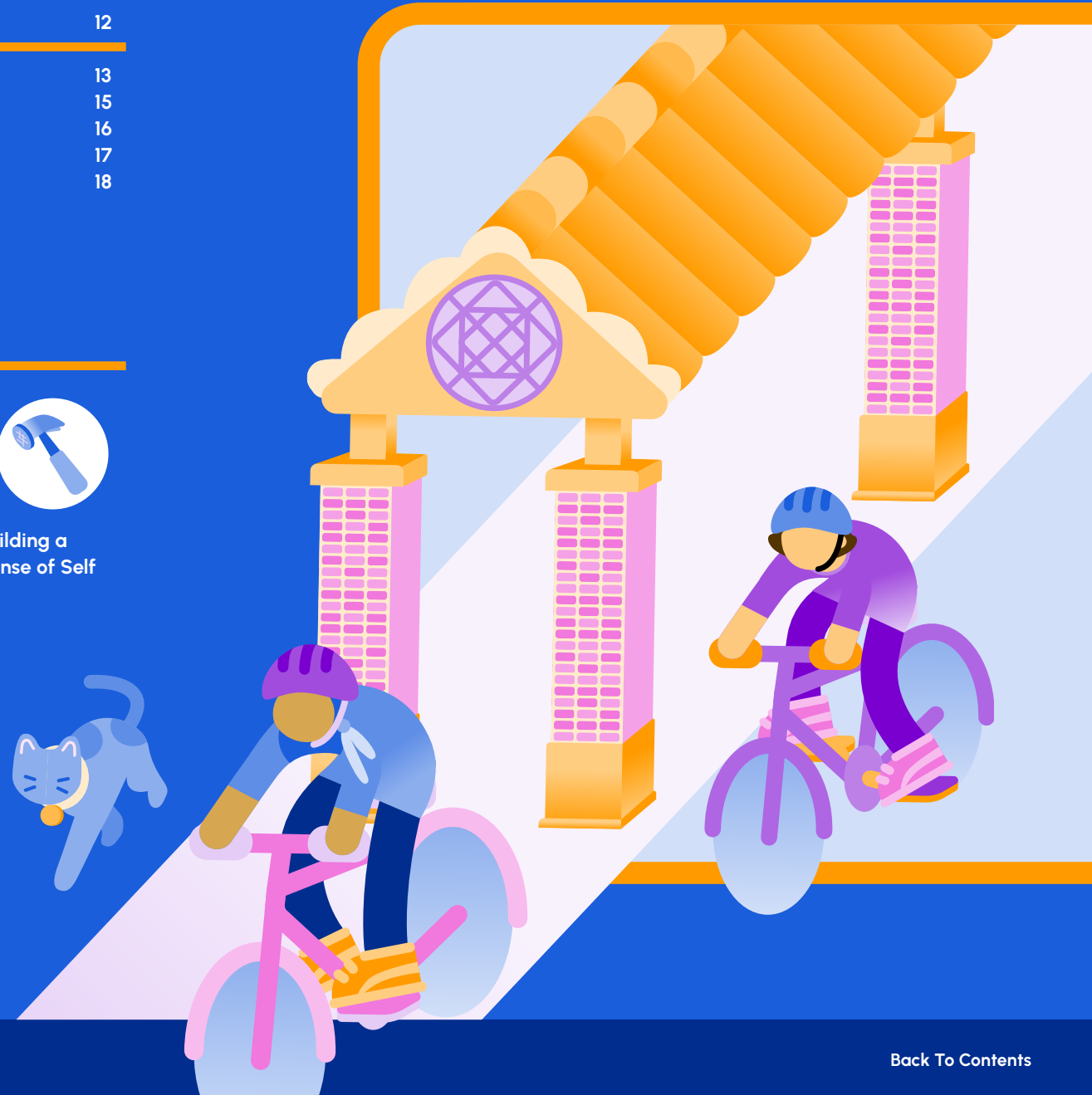


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About Us

Founded in 1978 as Singapore's first family service centre, Allkin Singapore is a community-centric social service agency that believes everyone has the potential to create positive change.

Formerly known as AMKFSC Community Services, our rebrand to Allkin Singapore was launched in October 2023. The transformation represents our commitment to championing inclusivity, fostering togetherness, and sparking human connections.

Holding the belief that every individual is united by a shared story, we open doors for people to come together and create change for themselves and their communities.



Our Vision, Mission, Values

About Allkin Singapore

Our Vision

Enhancing and enriching lives

Our Mission

Creating opportunities for people to build a brighter future

Our Values

Accountability

We step up to the call of duty, leading with integrity and taking ownership of our actions.

Mastery

We are dedicated to excellence, demonstrating superior knowledge and skills by shining a light on best practices in the industry.

Kindred Spirit

We leverage our diversity to work together as one united Allkin.

Fortitude

We are committed to our cause, taking on challenges with courage and an open mind.

Sparkle

We strive to ignite and inspire those around us through our passion and energy.

Care

We treat everyone with compassion, empathy, and respect.

Our Impact At a Glance



Our Strategy

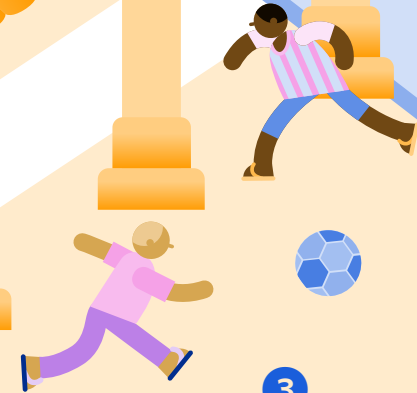
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Uplift vulnerable groups as contributors in their own communities



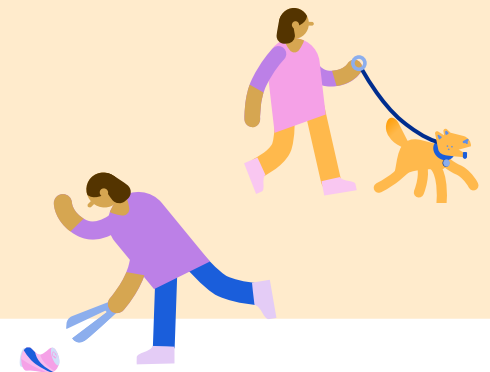
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Unlock opportunities for low-income groups to succeed and thrive



2

Enable citizens to become changemakers who build strong support networks



How We Build Thriving & Connected Communities

Message from Chairman & CEO

FY2023 was a groundbreaking year for our organisation. As we celebrated our 45th Anniversary, we also unveiled the biggest transformation in our journey thus far: rebranding AMKFSC Community Services to Allkin Singapore. From when we began as Ang Mo Kio Social Service Centre in 1978 to meet urgent on-ground needs, to pioneering the national model for Family Service Centres today, we have established a strong legacy in the social service sector.

So why change, and why now? We saw the importance of not just helping people to survive, but also enabling them to build brighter futures. We began to create a more holistic suite of developmental and upstream services to uplift children, youth, families, seniors and other groups across over 40 touchpoints. In recent years, we developed our new strategy of building thriving and connected communities in the Central-Northeast region of Singapore through an ecosystem of care. This reinforced our resolve to not only serve the needs of the vulnerable but also enable them to become changemakers for their own communities. The time was ripe to revisit our identity—a crucial step for us to better embody our work, aspirations and impact.

From left to right:

A/Prof Ang Seng Bin
Chairman

Dr Vincent Ng
Chief Executive Officer





On 27th October 2023, we announced our rebrand to Allkin Singapore, which represents our commitment to embrace inclusivity, foster togetherness and spark human connections. Launched by Senior Minister Lee Hsien Loong, the brand reinforces our identity as not just a service provider, but also a catalyst for people to collectively create change for themselves and their communities. Most importantly, Allkin evokes the idea that we—including our staff, beneficiaries, partners, donors, supporters and even everyday citizens—are all part of a shared story.

Despite the rebrand, we have not departed from our history and legacy. Allkin is founded on the spirit of inclusivity, unity and innovation, which has grounded us throughout our journey thus far. It has always been a part of our DNA to be relevant, impactful and responsive amid an evolving social landscape. Though we only launched the new brand in October 2023, we worked alongside staff, beneficiaries, partners, supporters, and even everyday citizens throughout the whole year in many ways, bringing to life the true spirit of Allkin.

Since Allkin's strategic transformation, we have made a shift from prescribing remedial solutions to co-creating inventive approaches alongside beneficiaries, with the end goal of uplifting them. Across the year, service departments connected their respective beneficiaries with each other to collaboratively enhance the well-being of their communities. This forged strong intergenerational bonds, addressed on-ground needs, and strengthened self-efficacy and social well-being. Our practitioners also partnered with residents—including beneficiaries—to adopt a more ground-up and collaborative approach. Together, we identified needs, curated better distribution programmes and designed upskilling initiatives to enhance the employability of beneficiaries.

For our efforts to foster togetherness and display unity in diversity, Allkin was celebrated on many fronts. The Enabling Mark (Silver) affirmed our inclusive HR practices and steadfast belief in cultivating an inclusive and diverse community even at the workplace.

The Covid-19 Resilience Certificate acknowledged our collaborative efforts with beneficiaries, partners and citizens to win the community's fight against Covid-19. The National Service Advocate Award recognised our endeavours to honour different kinds of service to the nation by our staff and community members.

Most notably, we championed a strength-focused and community-centric approach across milestone events in FY23. Thrive! at the Tracks, a festival by neighbours, for neighbours, connected more than 1,000 everyday citizens with our beneficiaries-turned-contributors, who showcased their talents and spearheaded community efforts at the event. We also celebrated our 45th anniversary with a Charity Dinner, where we held a dialogue with our beneficiaries to advocate for the power of resident-led action through their own experiences.

We could not have been so steadfast throughout our journey and

“Allkin evokes the idea that we—staff, beneficiaries, partners, donors, supporters, and everyday citizens—are all part of a shared story.”



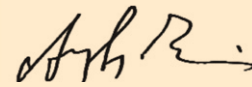
transformation if not for the support of those who have stood alongside us. Our deepest gratitude to Rose Marie Khoo Foundation (through Community Foundation of Singapore) and Linde Gas Asia (through Community Chest) for their donations to our Post-Secondary Education Fund; Singapore Pools for raising funds for us through various campaigns and initiatives; and key donors of our 45th Anniversary Charity Dinner (Efinity Capital, Infold Pte Ltd, LU Foundation, Ms Michelle Liem, Salleh Marican Foundation, Sian Chay Medical Institution, Singapore FOZL Group, Uniqlo Singapore, and many more) for their generous contributions.

We also thank the dedicated individuals and organisations who have joined our ecosystem of care as volunteers. They include the students of Eunoia Junior College, who formed strong bonds with vulnerable seniors through regular engagements; and students of Singapore Polytechnic, who offered their skills in event management to drive our agency's milestone events. We are also grateful to corporate partners such as DBS, who opened doors for our children and seniors to embark on new experiences and engage in intergenerational bonding, and SP Group, who pioneered Project V to

enhance volunteerism and augment the manpower of Allkin's practitioners.

The unique spirit of Allkin lies at the heart of our FY2023 Annual Report, themed All Walks of Life. Designed alongside an interactive exploration of our neighbourhood, where you'll discover what kind of neighbour you are and how you can contribute to your community, the Annual Report invites you to be a part of our shared journey towards building thriving and connected communities. Inspired by the concept of 'bumping spaces', a term in community development defined as places where people naturally connect and build social capital, we sought to bring to life our ecosystem of care by recreating the shared spaces and networks in our communities.

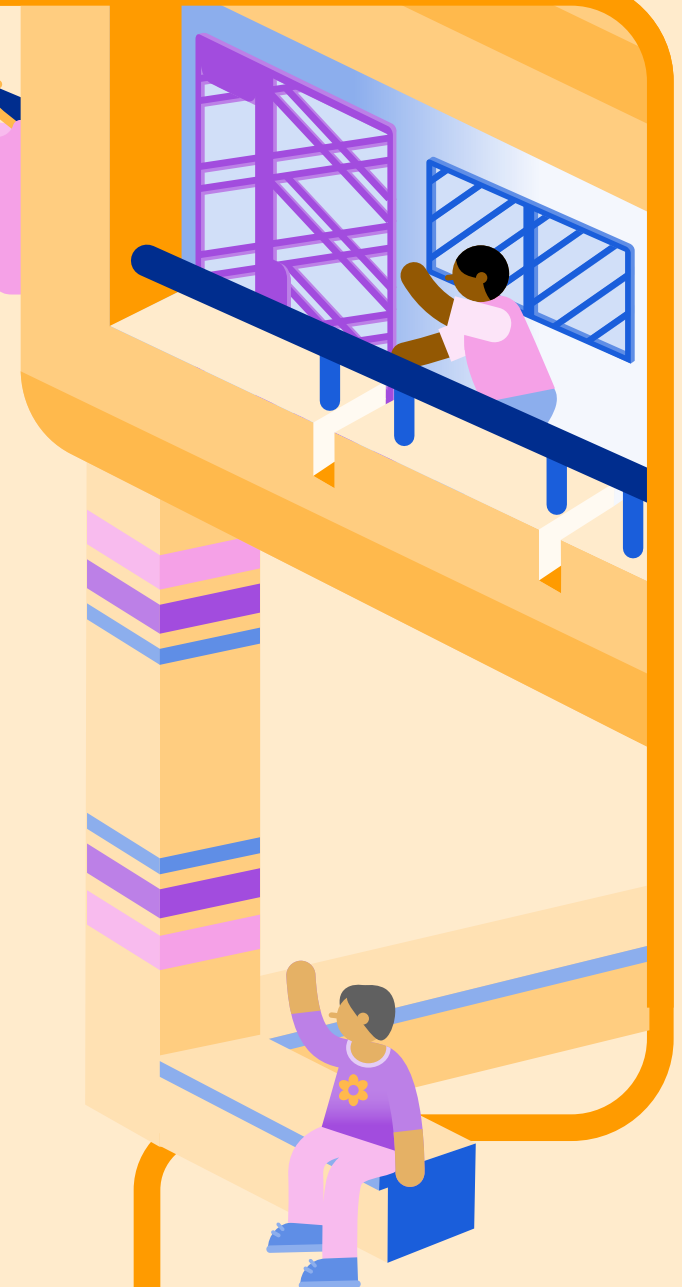
Join us on this journey, where people converge and communities begin. As you walk different paths and open new doors, we hope you discover your strengths, develop new passions and find your way to contribute to the community. The road ahead may be winding, but the possibilities of how we can connect, thrive and grow are limitless. We can't wait to walk alongside you in this shared journey, through all walks of life.



A/Prof Ang Seng Bin
Chairman



Dr Vincent Ng
Chief Executive Officer



Board of Directors

About Allkin Singapore



Patron

Mr Lee Hsien Loong
Senior Minister

Honorary Advisor

Dr S. Vasoo

From left to right:

A/Prof Gan Wee Hoe
Director

Mr Joseph Kuah
Director

Ms Amira Nabila Budiyano
Director

Ms Kemmy Tan
Director

Ms Khaw Li-Ki
Director

A/Prof Ang Seng Bin
Chairman

Mr Patrick Lau
Deputy Chairman

Mr Lee Kian Soon
Deputy Chairman

Prof Seng Boon Kheng
Director

Ms Kavitha Rajan
Director

Mrs June Wong
Director

Mr Cyril Chua
Director

Mr Lim Shyong Piau
Director

Management Team



From left to right:

Mr Isaac Teo
Senior Assistant Director,
Specialist Services
appointed as of October 2022

Ms Yum Sin Ting
Principal HR People Excellence Partner
appointed as of April 2017

Ms Vivian Lim
Deputy Director,
Strategy & Transformation
appointed as of January 2021

Ms Natalie Lim
Senior Assistant Director,
Family & Community Support
appointed as of April 2022

Mr Alan Yeo
Principal HR Business Partner
appointed as of February 2024

Mr Geoffrey Teo
Director,
Finance
appointed as of November 2023

Ms Woo Pei Yi
Senior Assistant Director,
Community Development
appointed as of June 2022

Dr Vincent Ng
Chief Executive Officer
appointed as of 1 April 2014

Ms Evelyn Leong
Senior Director,
Shared Services
appointed as of January 2022

Mr Jonathan Koh
Senior Assistant Director,
Information Technology
appointed as of January 2024

Ms Chong Choon Chee
Principal HR Services Partner
appointed as of 2017

Ms Tan Yi Ying
Lead Social Worker,
Family & Community Support
appointed as of April 2024

Mr Joseph Chan
Senior Assistant Director,
Care & Integration
appointed as of April 2024

Ms Ng Bee Leng
Divisional Director,
Strategy & Transformation
appointed as of April 2019

**Mr Mohamed Fareez Bin
Mohamed Fahmy**
Divisional Director,
Family & Community Support and
Care & Integration
appointed as of 2017

Ms Ong Pei Ni
Deputy Director,
Specialist Services and Acting Head,
FAM@FSC
appointed as of April 2020

Management Team

About Allkin Singapore



From left to right:

Ms Moagana Rani
Head,
Youth Service

Ms Rosiah Binte Ibrahim
Head,
Student Academy

Ms Brenda Then
Assistant Director,
Community Development & Advocacy

Ms Marina Hanim Binti Habib Hussain
Centre Head,
Family Service Centre @ Cheng San 445
& Teck Ghee 323

Mr Low Mun Heng
Principal Social Worker,
Care & Integration and Acting Head,
Mental Health Service

Ms Khalisah Binte Samsuri
Centre Head,
Family Service Centre @ Sengkang 223D & 206B

Ms Nurrauhdah Ridzuan Ajma'in
Assistant Director,
Family & Community Support

Ms Lim Hui Wen
Manager,
Families for Life @ Community

Mr Palvindran s/o Jayram
Manager,
Community Development (Central Region)

Ms C Amutha
Centre Head,
Family Service Centre @ Punggol 616

Ms Shannon Peh
Lead Psychologist,
Psychological Service

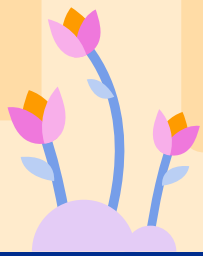
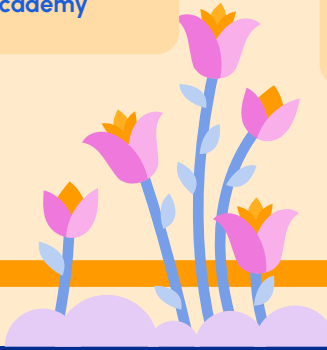
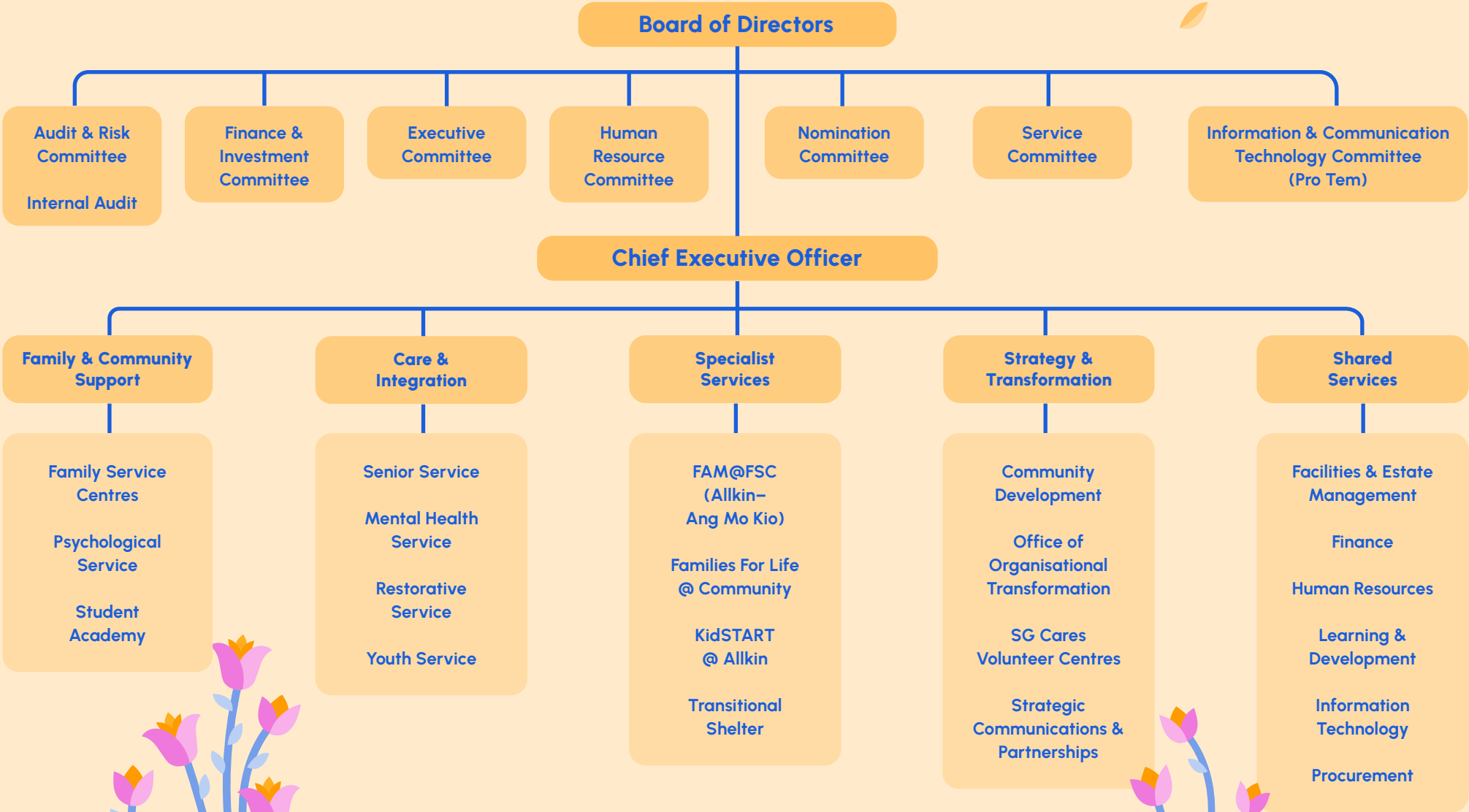
Ms Wee Wah Meng
Senior Manager,
Volunteer Management

Mr Luke Tan
Senior Manager,
Facilities & Estate Management

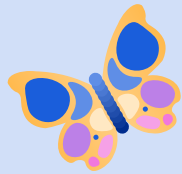
Ms Anne Chui
Centre Head,
Family Service Centre @ Ang Mo Kio 230
& Yio Chu Kang 643

Ms Gay Ling Fang
Head,
KidSTART @ Allkin

Organisational Structure



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Individuals & Families

Family Service Centres

Allkin's Family Service Centres are community-based touchpoints in Ang Mo Kio, Cheng San, Sengkang and Punggol that journey with residents facing socio-emotional, financial and family-related challenges towards meaningful and sustainable change.

up to
11,904

Individuals enabled to overcome life challenges and build brighter futures.

1,200

Families achieved stability and built resilience, and closed their cases.

85%

Accomplished more than half of the goals they set for themselves.

450

Community resources were discovered through casework to strengthen support systems.

127

Clients actively contributed to their communities.



Marriage & Parenting Support

Allkin's marriage and parenting support programmes equip couples and parents with the skills they need to nurture positive family dynamics, strengthen parent-child relationships and manage behavioural issues. This is part of the Ministry of Social and Family Development's nationwide Families For Life @ Community initiative, which Allkin operates in Ang Mo Kio and Yishun.

878

Individuals learnt parenting skills through the Triple P Seminars, which helped to reduce parents' stress and negative emotions.

190

Couples equipped with skills to enrich their relationship through marriage preparation and enrichment programmes.

Most parents continued building a network of mutual care through Peer Support Groups.

Divorce Support & Family Counselling

Allkin's divorce support programmes help families and children achieve greater stability and resilience through socio-emotional support and advice to strengthen relationships, improve dynamics and resolve disputes. This is part of the Ministry of Social and Family Development's nationwide Strengthening Families Programme (FAM@FSC) initiative, which Allkin operates in Ang Mo Kio and Yishun.

174

Families connected with resources and networks that helped them through divorce and co-parenting challenges.

135

Parents going through divorce developed co-parenting plans for their children's well-being.

Individuals & Families

Transitional Shelter

Appointed by the Ministry of Social and Family Development, Allkin operates transitional shelters to provide temporary housing to homeless individuals and families who have exhausted all other means of accommodation, helping them achieve long-term housing and build a stable life.

106

Individuals

&

44

Families

journeyed towards gaining greater stability in life.

86

Residents successfully transitioned out to stable housing, enabling them to focus on achieving life goals.

151

Individuals in reformatory training discovered their strengths and built confidence by contributing to the community.

103

Runs of Social Skills Training Programme organised to develop self-efficacy and social capacities of incarcerated individuals.

Restorative Service

Allkin's restorative service supports the recovery journey of incarcerated individuals through casework, counselling and psychoeducational groupwork. With a focus on addiction and correctional work, it strives to reduce recidivism and enhance opportunities for gainful employment and social reintegration.

Early Childhood Support

Allkin is the appointed operator for the Early Childhood Development Agency's KidSTART programme in Ang Mo Kio and Yishun, where we provide early childhood support to low-income families with children aged 6, so they can build strong foundations for their children and give them a good start in life.

>500



Children enrolled into KidSTART @ Allkin, enabling their families to forge for them a good start in life.

>100



Children received guidance and support to enrol into pre-school, easing them into a stable education journey.

Student Academy

Allkin's Student Academy enhances the social-emotional learning and development of students 7-14 years old, including those from vulnerable backgrounds. By providing individualised and holistic care, Allkin open doors for students to succeed in school and life.



Devices provided to students, bridging access to learning resources for those facing low-income.

>160

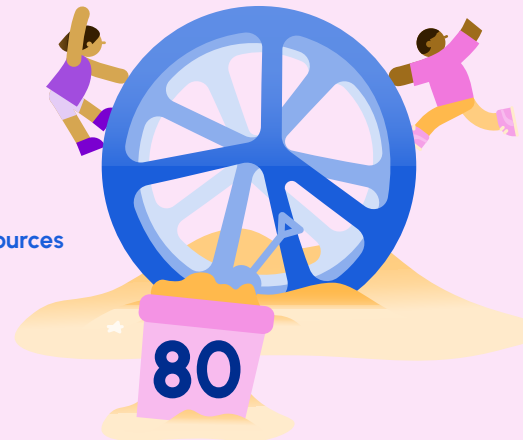


Students improved their studies through academic coaching.

150



Students participated in enrichment programmes to grow their confidence and critical thinking skills, enhancing their potential to succeed in life.



Students honed their strengths and developed self-efficacy by contributing to community initiatives.

44



Youth Service

Appointed by the Ministry of Social & Family Development, Allkin serves as the Integrated Service Provider of diversionary programmes to support at-risk and offending youths. Through casework, counselling and groupwork, the service helps youths aged 10-21 years old to harness their potential and overcome challenges related to mental health, substance use, sexuality, offending behaviours and relationships.

308



Youths supported in their journey to overcome life challenges, and contribute to their community.

97



Youths discovered and harnessed their strengths in giving back to the community.

Seniors

Senior Service

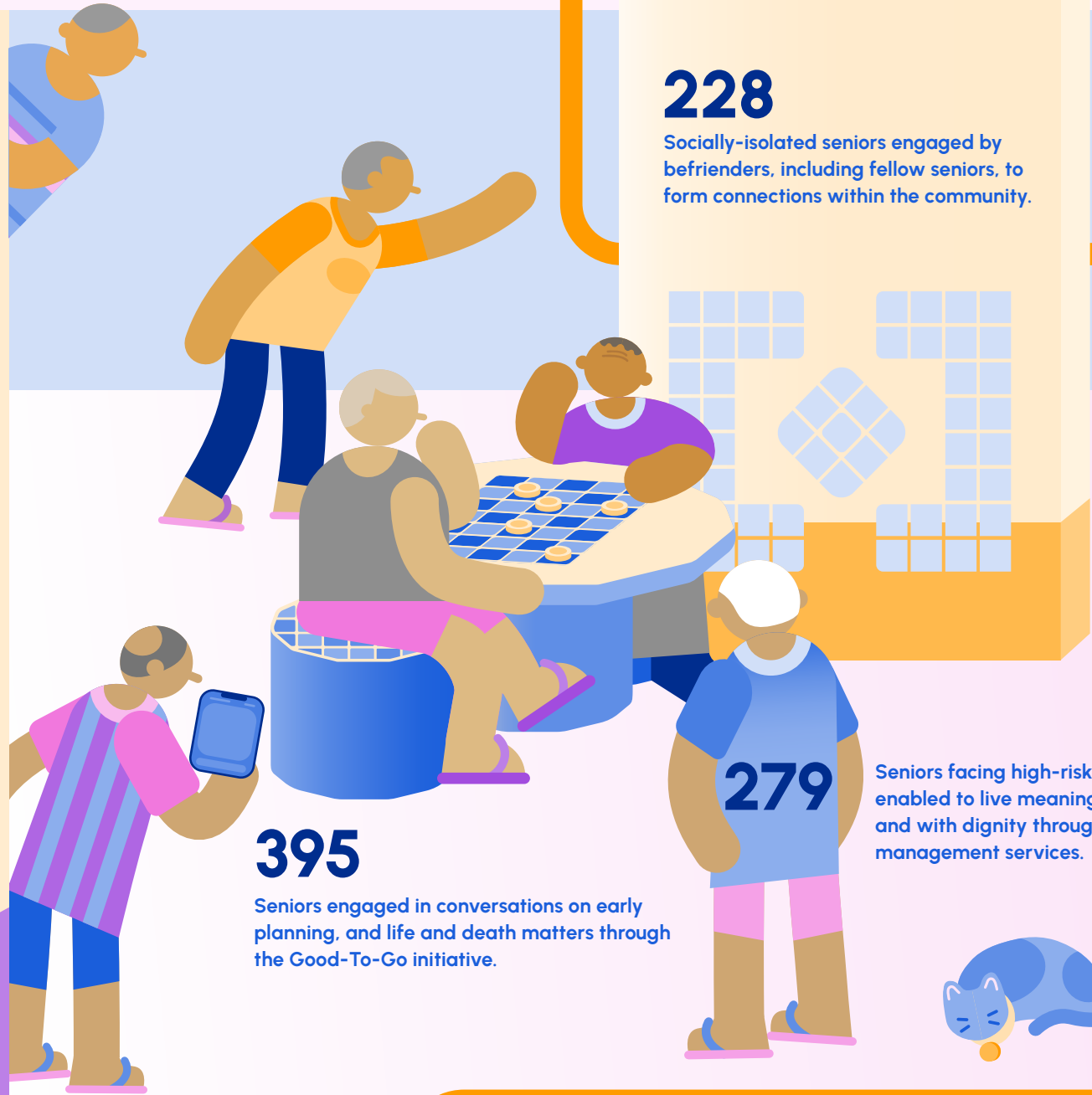
Allkin's Senior Service aims to enable seniors to lead active and fulfilling lives, foster meaningful connections, and give back to the community through its services and programmes in elderly care, social support, and active ageing.



Seniors built social connections, discovered strengths, and found meaning by giving back.



Seniors engaged in new sports and discovered new communities through sports programme Silver Adventure.



228

Socially-isolated seniors engaged by befrienders, including fellow seniors, to form connections within the community.

279

Seniors facing high-risk concerns enabled to live meaningfully and with dignity through case management services.

395

Seniors engaged in conversations on early planning, and life and death matters through the Good-To-Go initiative.

Psychological Service

Through a holistic approach, Allkin's psychological service helps clients with psychological health and behavioural issues to manage life stressors, build strengths and prepare for future challenges.

Mental Health Service

Responding to the rising need for mental healthcare in the community, Allkin's mental health service provides psychological and psychoeducational support, and journeys with vulnerable and marginalised persons towards reintegration.

117

Individuals gained insights and developed capabilities to overcome their struggles through psychological assessment and therapy.

1,120

Sessions were held for individuals facing life challenges to access psychological care.

18

Individuals engaged with a network of mutual support, in the COMIT Befriending Workgroup.

2,446

People collectively championed a dementia-friendly society through Walk2Remember.

Community

Volunteer Management

As the appointed operator for the SG Cares Volunteer Centres @ Ang Mo Kio, Punggol and Sengkang, Allkin cultivates volunteer management capabilities and enhances volunteers' capacity to address community needs.

19,000

Beneficiaries uplifted through volunteerism.

>4,300

Volunteers contributed their unique strengths.

>21,300

Hours spent on volunteering.

604

Volunteers took on leadership, planning and coordination roles, supporting Allkin's work.

Community Development

Guided by the Asset-Based Community Development (ABCD) approach, Allkin facilitates opportunities to spark interdependence and mutual care among community members. Everyday citizens, including clients, contribute their strengths towards enhancing the well-being of their community.

53

Initiatives led and organised by residents, including clients, which brought about sustainable ground-up change.

700

Social service professionals were introduced to or honed their community-centric practice through ABCD trainings.

103

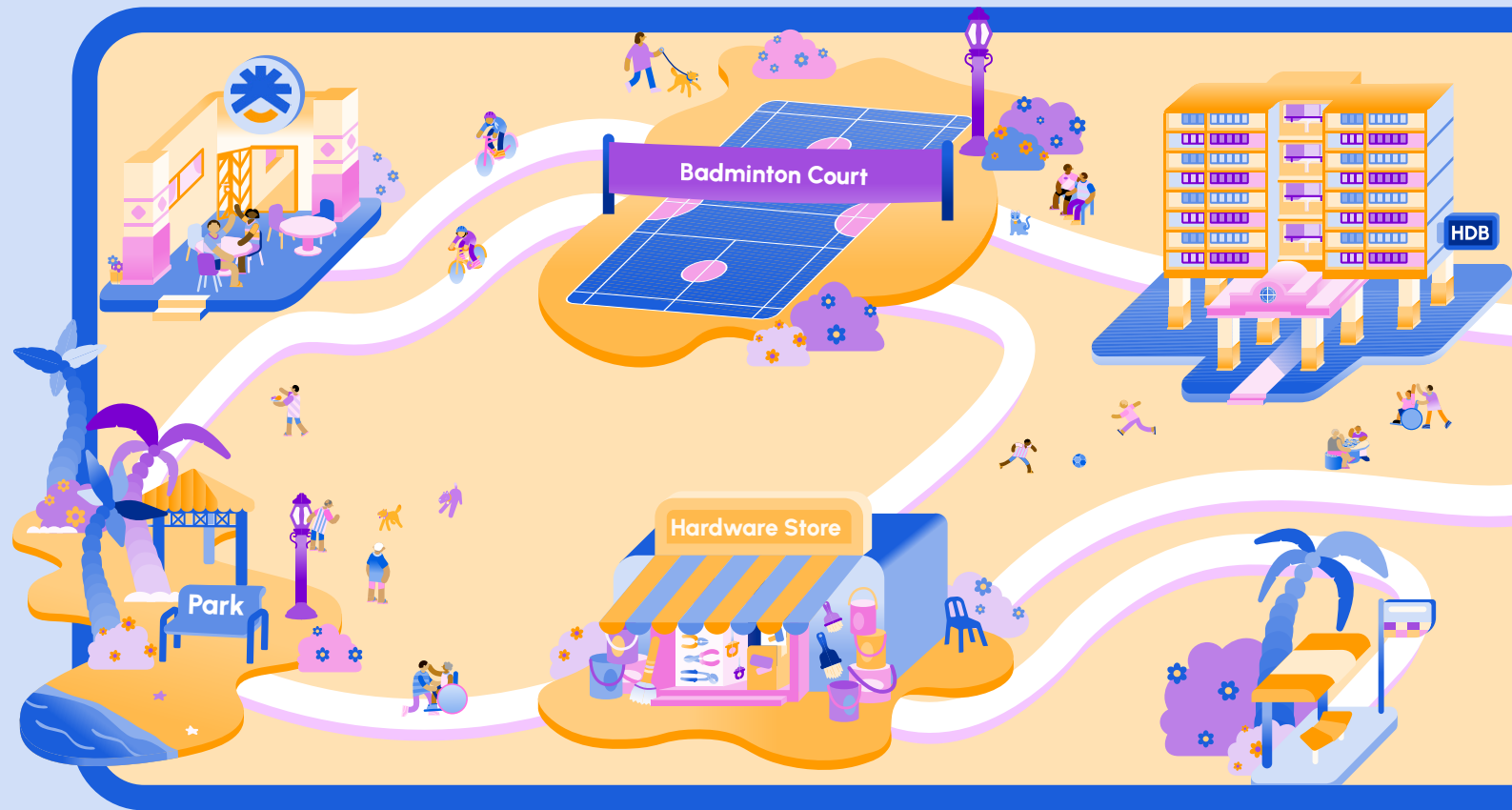
Citizens mobilised as contributors and change agents.

26

Beneficiaries-turned-contributors developed greater confidence and social capital in contributing to their communities.

All Walks of Life

At the different spaces in our neighbourhood, encounter people from all walks of life and explore their stories of coming together to make a change for their communities—one spark at a time.



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Super Mothers, Superb Neighbours

They live in the same block 🏠 and bump into each other all the time 🙌, but thought they had passed the age to make friends.

That was until two years ago, when Allkin roped in these four mothers 👩, who were clients of the Family Service Centre @ Cheng San, to help with organising and planning a food donation drive 🍲 and Ramadan porridge distribution. The ladies bonded over their shared struggles as mothers and aspirations for their community 🏠.

Today, Adibah, Ain, Faj and Fiqah are companions, collaborators and a family in proxy. Calling themselves the "supermamas" ✨, these everyday heroines not only lend a hand 🙌 and an ear 👂 to one another, but also recruit other mothers at their block in Ang Mo Kio to share resources 📖 and support one another in parenting, bringing to life the saying: "it takes a village to raise a child!" 🧑🏫



For the ladies, the phone is a powerful tool—whether it's to keep each other company, or help other moms out through a community group chat.

Being a new mother is not easy! Let's exchange numbers - we got a group chat where us moms can ask for or offer help when needed.

Don't worry, can share with me about your problem. We let our kids play, while we sit over there and talk.

Hi, we're neighbours from level 3 and 4. We're organising a carnival for kids, with food and games. Come join us?

Many of their children were born and raised during the pandemic, and had no opportunity to mingle with other kids in the neighbourhood—until the Supermamas came about. These days, they play together at events organised by the group or whenever these women meet.

Two weeks before the carnival...

They decided to make their own t-shirts, so wary neighbours would know they were friendly "resident volunteers".

When the kids are in school, and the mamas are alone...


Kak, what are you doing in the afternoon? After I finish my housework, I go your house lepak?

Come lah!

Fiqah
Kak, Qiara is sick and her teacher just asked me to pick her up from school. I'm at work.
10:12 AM

Supermama #1
I have 2 cans of baked beans to give away. I got it free but my family doesn't eat.
June 9 11:22 AM

Fiqah
Can help?
10:12 AM

Adibah

10:13 AM

Fiqah
My cat went missing! Anybody seen her?!

Adibah
Someone needs diapers and milk to get through this weekend. @Supermama#2 you have extra to give?
7:21 AM

Fiqah

10:13 AM

Adibah
Tolong! Qiara is napping at my place. I'm not feeling well.
11:20 AM

Supermama #2
I have but the size too big for her newborn. I don't think anyone else has a baby so young. How about we chip in what we can and she can go buy the things herself?
7:45 AM

Adibah
I want to go clinic before it closes for lunch...
11:20 AM

Adibah
Can take over?
11:20 AM

Supermama #3
Good idea! She can choose the brands she usually buys. I can contribute...
7:47 AM

Every Saturday morning, a group of nine children gather at Fiqah's flat for a Primary One preparation class. This was initiated by the Supermamas, as their children lack access to academic resources to get a good start in school. They were eventually connected to a volunteer childcare teacher who was a client of Allkin Family Service Centre @ Cheng San.

One night a great big, white polar bear comes to stay with...

These rascals never sit still when I read flash cards with them! They don't take me seriously cause I'm their mother and we are at home.

We don't pronounce the 'w'. Sword...

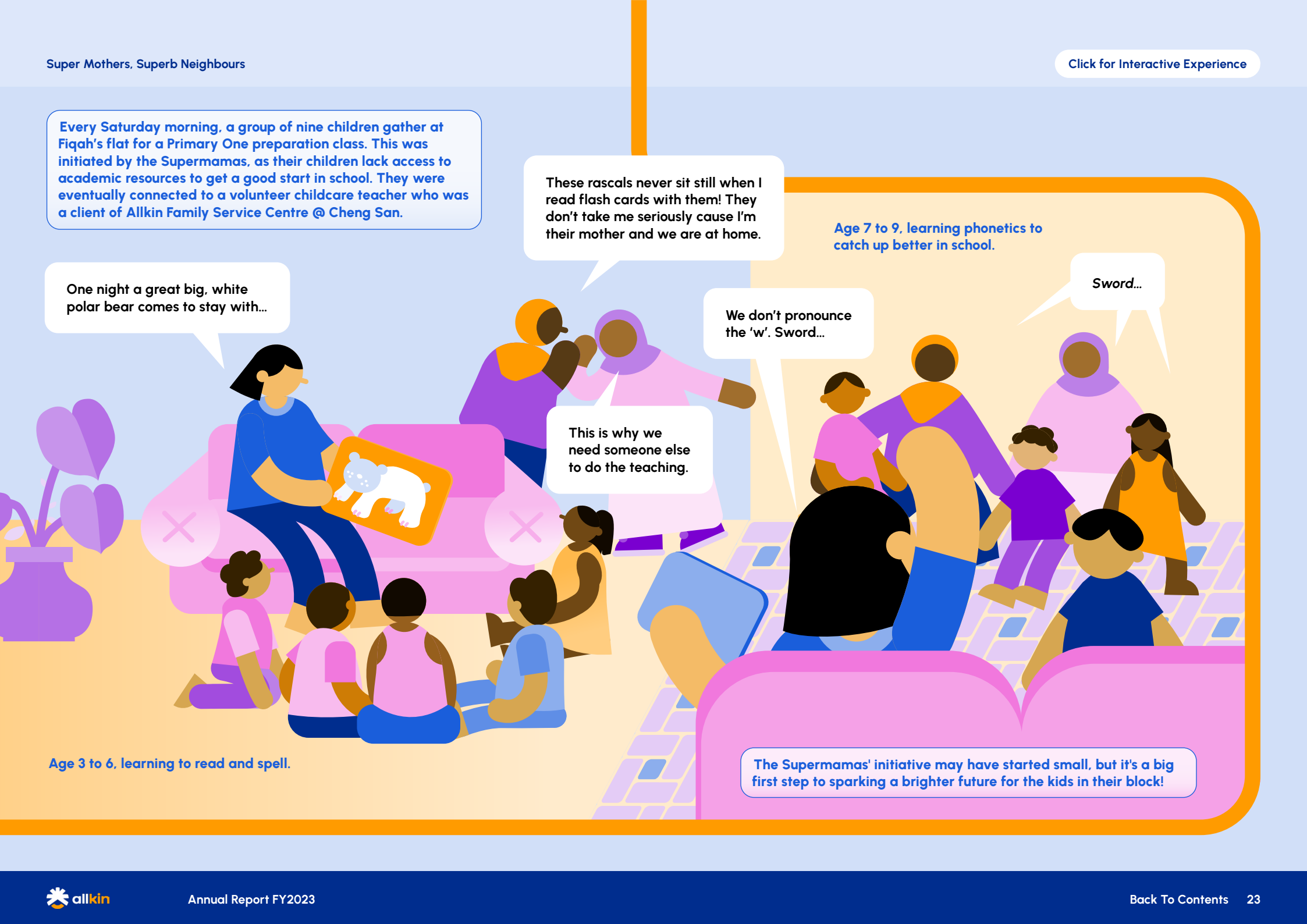
This is why we need someone else to do the teaching.

Age 7 to 9, learning phonetics to catch up better in school.

Sword...

Age 3 to 6, learning to read and spell.

The Supermamas' initiative may have started small, but it's a big first step to sparking a brighter future for the kids in their block!



Cooking Up a Community

There is a waiting list at this bustling, 80-seat lunch spot in Sengkang that opens once a month.

While the food is free and all are welcome, diners are encouraged to help in any way they can: from prepping, to cooking, and even setting tables. As a result, strangers often find themselves well-acquainted by the time they take their first bite of the highly anticipated meal—underneath a public housing block in Allkin Active Ageing Centre @ Sengkang 182.

Happy Lunch is a resident-led initiative that encourages seniors in the neighbourhood to form a supportive, close-knit community. They overcome language, cultural and even physical barriers to cook and eat a meal together. Mdm Wanita, known as the resident chef, helms the kitchen. In 2016, the 71-year-old lost all interest in cooking when her only daughter passed away. But with the eager anticipation of the Happy Lunch regulars, she eventually put on her apron again. While reluctant at first, she now returns monthly to bask in the joy of nourishing a community through food!



Mdm Wanita

[Click for Interactive Experience](#)

The sessions usually start with the seniors forming a factory line for food prep.

You peel, I cut.

Wah you peel so fast. Be careful not to cut your hand!

Remember your mask —hygiene comes first!

Oh ya, then I pass to you first!

No lah, I expert already.

Give it to me, I put them in the sink.

At the stove, Mdm Wanita leads a troop of seniors to cook the day's menu—debunking the myth that "too many cooks spoil the broth".

Wah! Smells delicious!



What is this paste that she just poured in?

I think garlic...

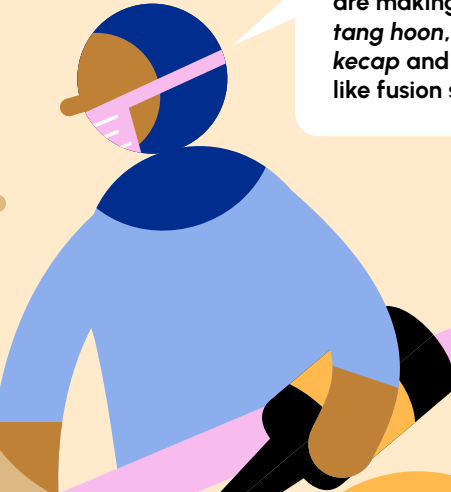
Garlic, ginger and shallots.



This is my first time here. Many people told me your food is good, but it's always full house you know.



Today you get to try! We are making cabbage and tang hoon, stir-fry with kecap and oyster sauce—like fusion style.



When you put potatoes in your curry you must add more salt, so the potatoes absorb the flavour.



After finishing their meal, the seniors often enjoy a karaoke session, a heartfelt activity that reflects a bond deeper than just sharing lunch together.



Sedap

好吃

What you want to eat next month?

Nonya laksa!

Okay lah! Okay lah!

Any dish is good! I'm happy with Happy Lunch!

How's the food?

往事只能回味~
(wang shi zhi neng hui wei,
a Mandarin oldie)

Growing in Step

His name draws blank stares at the Active Ageing Centre @ Pasir Ris 476A— but when the 23-year-old shows up at the centre’s weekly walk, eyes light up and smiles spread across faces.

After all, he’s known more affectionately as “Ah boyyyyy!”, which the seniors exclaim in unison.

For the seniors, the morning walks cultivate a healthy lifestyle that helps to reduce risk of dementia. For “ah boy”, or Xavier*, it is a part of his reintegration journey. The former client of Allkin’s Restorative Service started joining the walk in July 2023 as part of an initiative to engage clients as contributors, where he would befriend seniors and ensure their safety.

With his cheeky demeanour, earnest charm, and understated care, he has found new friendships with the seniors, who unexpectedly give him a sense of belonging with the community.

*Name has been changed to protect identity of individual.





[Click for Interactive Experience](#)



On the walk, Xavier and the seniors work together to ensure each other's safety.



For many seniors known to Allkin's Active Ageing Centre, the weekly walk is not just a way to stay healthy—it's where they bond and look out for each other. Today, they're joined by Xavier and his playful energy.

Handsome 来了 (is here)!

Ah Boy!

Ah Boy! 你又来了! (You are here again)!



Ah boy! I had asthma three days ago, so I haven't been coming down to the AAC. The doctor said I should be fine. I'm still a little short of breath but it's okay.

Later you walk slowly. If you don't feel good, must let me know.



Aiyo, she didn't come for two days or pick up calls. Because she stays alone, we got worried.

Luckily we went over to check and found out she was ok! Need to look out for each other.

Their daily gathering has also become an informal check-in system. An unusual absence will alert the rest to check on the absentee.

Auntie, I be human traffic light ok! I'm wearing purple so cars sure stop when they see me.



Come, cross!



For many seniors known to Allkin's Active Ageing Centre, the weekly walk is one of its group activities that draws them out of their flats, keeps them physically and mentally active, and sparks opportunities for them to engage socially.



Breathe in...
and out...
In... and out...

No problem! I can even carry him on my shoulders if he wants me to!

Slowly walk, slowly walk. I walk with you.

Just another 300 or 400 steps and we reach already.

Uncle you walk centre a bit.

Before heading back, the group stops to rest and recalibrate.

Can I ask you to walk behind this uncle. He just recovered from a stroke. I'm afraid that his legs will give way and he will fall backwards.

Interactions like these have taught Xavier empathy, and brought him a deeper sense of community. It's also helped to strengthen his familial relationships.

After the walk, the seniors play games to stimulate their memory and coordination. The first game requires everyone to stomp their feet and count down together from 60.

Ehhh, don't geh geh (fake) ah! Make sure you move your legs ok!

Why aren't you counting?

Let's count in Mandarin.
三十八。。。三十七。。。

I don't know how to count in English.

Are you coming next week? There's guessing game that I don't know how to play. Can you come and teach me?

When Xavier returns next month, it's not just to make the seniors happy. He looks forward to meeting this unlikely group of friends —who welcome, accept, and value his presence every time.

Building a Sense of Self

[Click for Interactive Experience](#)

Hardware stores may not sound like the most exciting of places, but the one in this neighbourhood is bustling with Gen Zs!

The youths here, known to Allkin Youth Service, have been stocking up tools to spruce up the homes of a few low-income families and seniors.

Facing life challenges themselves, these youths have grown immensely ever since they started contributing through Allkin's Project Giveback initiative—including one participant who transformed from being socially isolated to blossoming into a dedicated leader. Shall we pop by to meet her?



[Click for Interactive Experience](#)

Day 1: Recce
Once soft-spoken, Khalisyah has opened up after meeting other youths through the Youth Service.
As the team checks the state of a flat, Khalisyah takes initiative to analyse and suggest a plan.

Our wardrobe doors are faulty.

The mum and daughter will need a new dresser and mirror too.

Let's plan a schedule to make sure we complete everything.

Three of you clean the wall and windows. Three of us will sweep and mop the floor. After that...

Wow, this bunch!

10 am – 12 pm :
Clean the floor/wall/windows
12 pm – 1 pm :
Lunch break
1 pm – 3 pm :
Build new wardrobe +
remove clothes
from old wardrobe

Day 2: Shopping

Working alongside peers has enabled Khalisyah to feel more self-assured and find her identity.

On outings, like this trip to the hardware store, she wears black—a trademark of her signature street style, and a confidence booster.

We forgot to measure the old wardrobe!
Let's check the photo we took.



They are using the boy in the photo to gauge the height of the wardrobe.

Good thinking!

I'm really taking a backseat today...



Day 3: Refurbishment

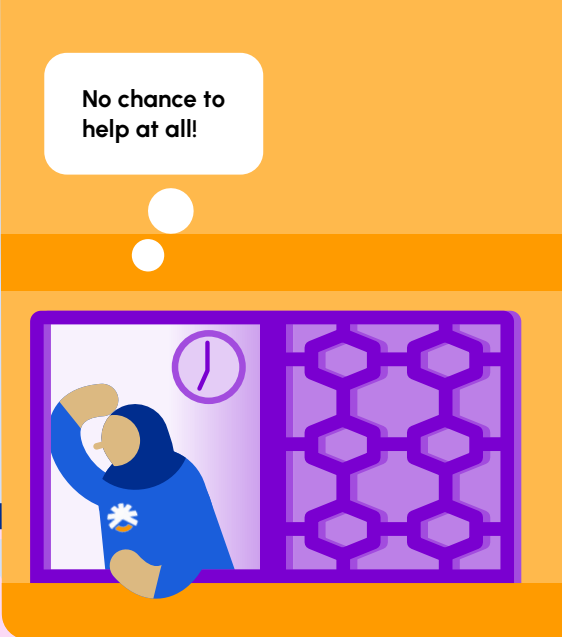
Now that they have their repair toolkits, cleaning supplies, and new furniture ready, it's time to get to work!
Khalisyah seems to have a plan in hand...

We should clean the bedroom before we take the clean clothes out of the old wardrobe...



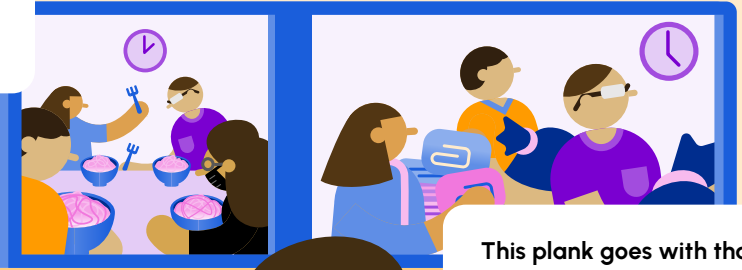
What do you think we should do now?

Eh? I'm taking the lead somehow. But since they ask me, I tell them what I think.



No chance to help at all!

Which means that we should fix the new wardrobe in the living room and clean it after...



This plank goes with that.

You did a good job, leader!

I'm a leader?

I'm reading this manual surprisingly well. I never knew I could do it!

But I'm bad at screw driving. I better let others do it.



Year-In-Review

27th October 2023 marked the beginning of our new journey as Allkin Singapore. More than just a makeover, this transformation affirmed our belief in inclusivity, togetherness, and human connection, as well as our commitment to building thriving and connected communities in the Central-Northeast region through an ecosystem of care. Throughout the year, we worked alongside staff, beneficiaries, partners, supporters, and even everyday citizens to make a collective impact on our communities, in the true spirit of Allkin.

Here are some of the key ways we brought to life the Allkin story in FY2023.



Created innovative strategies that focused not on problems, but on possibilities

Cultivated a strong community of seniors through sports initiative **Silver Adventure**, which tackles issues such as social isolation and physical weakness, while sparking newfound confidence, capabilities and connections among participants.

Spearheaded **new programmes and initiatives centred on innovation**, technology and creativity to spark confidence, build self-efficacy and uncover the strengths and potential of students from our **Student Academy**.

Co-created the **Trailblazers programme** with volunteer-partners and Salesforce Technical Consultant Pratyay to equip beneficiaries with Salesforce skills, enhance their employability in a digital economy, and enable them to overcome life challenges and achieve their goals.



Collaborated with like-minded partners in growing and building our ecosystem of care



Deepened our partnership with SP Group by collaboratively pioneering [Project V](#), which cultivated volunteers as a sustainable manpower resource to augment professional work, promote impactful outcomes for beneficiaries, and reduce barriers to entry for corporate volunteers.



Received the [Covid-19 Resilience Certificate](#), a national award that recognises those who made direct contributions to Singapore's fight against the pandemic, for fortifying a strong network of mutual support where our staff, beneficiaries and partners collectively went above and beyond to meet on-ground needs of the community.

Worked with community partners (like [Smiles Salam SG](#) and [Food From The Heart](#)) and residents, including beneficiaries, to identify on-ground needs and co-organise pop-up grocery markets in Sengkang and Ang Mo Kio that instilled a sense of agency, promoted mutual exchange and forged stronger neighbourly ties.



Catalysed the transformation from beneficiary to contributor, through a strength-focused approach

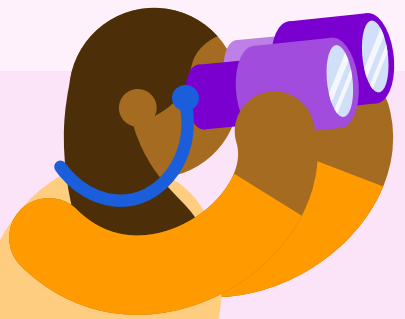
Co-created [opportunities for beneficiaries across different services](#) (including Family Service Centres, Student Academy, Youth Service, Senior Service and Restorative Service) to form intergenerational bonds, discover strengths, and collectively uplift their community.



Developed [Project Giveback](#), which mobilises youths to participate in and lead initiatives to support others in the community, including the Home Improvement Project. Beyond enabling youth to develop self-efficacy and form strong connections, it also enhances social capital.

Organised [Thrive! at the Tracks](#), Allkin's first festival for neighbours, by neighbours. Beneficiaries set up booths to share, connect and collaborate with over 1,000 residents in the community, and beneficiary-led businesses were able to contribute their offerings to the community.





Championed an inclusive society with equal opportunities for all

Campaigned for the restoration of opportunities for vulnerable groups to build a brighter future, including the Post-Secondary Education Fund, which aims to level the playing field for disadvantaged students to complete their education and achieve their dreams.



Led the advocacy for a dementia-friendly society alongside the Ang Mo Kio Partners' Network through Walk2Remember 2023, which marked the first time that the campaign invited not only residents from Ang Mo Kio, but also across Singapore to join the cause virtually.

Received the Enabling Mark (Silver) at SG Enable's Enabling Mark Awards Ceremony, which highlighted our commitment to championing inclusive practices that uplift persons with disabilities and special needs.



Cultivated affinity and influenced new allies to be a part of our shared journey

Showcased the power of beneficiary-driven experiences through our 45th Anniversary Charity Dinner, where beneficiaries showcased their talents and spoke as self-advocates for resident-led action to audiences including ministers and government stakeholders.

Cascaded the adoption of community-centric practice to enhance the social service sector through trainings on Asset-Based Community Development, and engagements with government stakeholders and Institutes of Higher Learning.

Facilitated networking opportunities with community partners and preschools in the Central region to share about Allkin's upstream approach to early childhood development, and explore potential strategies to build a network of care that uplifts families with young children.



Financial Highlights



Statement of Financial Activities

2024 2023

For the financial year ended 31 March 2024

Income	(\$)	(\$)
Grants from:		
Agency for Integrated Care	8,752,401	6,809,309
Ministry of Social and Family Development	14,630,601	14,116,395
National Council of Social Service/Community Chest	733,048	759,783
Tote Board Social Service Fund	3,329,213	3,587,591
Ministry of Health	-	1,433,170
Other grants	2,789,356	2,614,965
	30,234,619	29,321,213
Programme fees	2,096,151	3,090,891
Donations	1,156,138	1,116,083
Interest income—bank deposits	746,362	378,150
Amortisation of deferred capital grant	193,941	150,061
Government Support Scheme	569,505	864,745
Other income	39,941	15,641
	4,802,038	5,615,571
Total income	35,036,657	34,936,784
Expenditure		
Expenditure on manpower	31,434,636	28,397,467
Other operating expenditure	6,634,387	6,772,248
Total expenditure	38,069,023	35,169,715
Net (deficit)	(3,032,366)	(232,931)

Statement of Financial Position

2024 2023

As at 31 March 2024

Assets	(\$)	(\$)
Current assets		
Cash and cash equivalents	26,884,969	30,441,254
Trade and other receivables	4,145,838	4,562,338
	31,030,807	35,003,592
Non-current assets		
Property, plant and equipment	2,757,588	1,911,803
Total assets	33,788,395	36,915,395
Liabilities		
Current liabilities		
Trade and other payables	5,836,216	5,778,703
Lease liabilities	259,550	256,654
	6,095,766	6,035,357
Non-current liabilities		
Deferred capital grants	432,078	312,818
Lease liabilities	317,250	279,356
	749,328	592,174
Total liabilities	6,845,094	6,627,531
Net Assets	26,943,301	30,287,864

Statement of Financial Position **2024** **2023**

As at 31 March 2024

Funds	(\$)	(\$)
Unrestricted		
Accumulated fund	8,369,303	6,757,938
Designated		
Family Support Fund	806,732	937,622
Children Nutrition Fund	57,767	57,767
Post-Secondary Education Fund	295,225	135,065
Employee Relief Fund	93,000	94,000
Community Care Fund	297,345	302,791
Total unrestricted funds	9,919,372	8,285,183
Restricted		
Family services	5,834,434	11,111,807
Senior services	4,796,637	4,751,659
Mental Health services	1,769,734	1,327,201
Community Silver Trust Matching Grant	138,624	403,008
ComCare Fund	37,025	40,364
Lee Foundation Financial Assistance	60,360	90,230
Straits Times School Pocket Money Fund	46,520	56,735
CapitaLand Kids	600	-
Home Transition Fund	32,500	70,000
Package of Assistance	15,838	15,797
Safe and Strong Families - Preservation	-	65,952
Transitional Shelter @ JBM	566,442	652,357
Transitional Shelter @ SR	70,955	198,699
ISP AMK	(104,105)	115,982
ISP PG	247,063	237,778
FAM @ FSC	2,179,275	1,672,003
FFLC	764,404	629,436
KidSTART	563,423	563,673

Statement of Financial Position **2024** **2023**

As at 31 March 2024

Funds	(\$)	(\$)
Yellow Ribbon Emergency Fund	4,200	-
Total restricted funds	17,023,929	22,002,681
Total funds	26,943,301	30,287,864

Remuneration bands of three highest paid staff:

\$300,001 to \$400,000	1	1
\$200,001 to \$300,000	2	2
\$100,001 to \$200,000	0	0

Reserves management

The purpose of reserves is to ensure financial sustainability to meet the Agency's objectives. To that end, the Agency aims to keep its reserves at a level below two years of its annual expenditure. The Executive Committee reviews the reserves policy periodically to ensure the adequacy of the reserves.

There were no changes in the Executive Committee's approach to reserves management during the financial year.

Fundraising Efficiency Ratio

Our fundraising efficiency ratio for FY2023 is 14.4%.

Corporate Governance



Overview of Charity

Allkin Singapore Ltd ("Allkin") is a Company Limited by Guarantee and was incorporated on 6 December 2012 (the agency was known as "AMKFSC Community Services Ltd" at the point of incorporation). The agency was registered as a charity under the Charities Act (Chapter 37) on 1 March 2013. The agency also has the Memorandum and Articles of Association as its governing instrument. Allkin is a full member of the National Council of Social Service (NCSS) and has been accorded the Institution of a Public Character (IPC) status from 1 October 2023 to 30 September 2025. The agency has also received the Charity Transparency Award 2019.

Unique Registration Number (UEN)

201229817Z

Registered Address

Block 235, Ang Mo Kio Avenue 3, #01-1114, Singapore 560235

Banks, Auditors, and Lawyers

These are the banks, auditors, and lawyers held by our agency:

Banks:

Maybank Singapore Ltd
23 Serangoon Central
#B2-27 Nex
Singapore 556083

Standard Chartered Bank (S) Ltd
Battery Road Branch
6 Battery Road #08-01
Singapore 049909

United Overseas Bank Ltd
80 Raffles Place #29-02
UOB Plaza 1
Singapore 048624

DBS Bank Ltd
Institutional Banking Group (IBG4-EL)
12 Marina Boulevard #43-00
DBS Asia Central @MBFC Tower 3
Singapore 018982

Auditors:

External Auditor:
CLA Global TS Public Accounting Corporation
80 Robinson Road
#25-00
Singapore 068898

Internal Auditor:
BDO Advisory Pte Ltd
600 North Bridge Road
#23-01 Parkview Square
Singapore 188778

Lawyers:

June Lim
Focus Law Asia LLC
16 Raffles Quay
#21-01 Hong Leong Building
Singapore 048581

Conflict of Interest Policy

All Board of Directors and staff are required to comply with the agency's Conflict of Interest policy. There are documented procedures for the Board and staff to declare actual or potential conflicts of interests on a regular and need-to basis, and to abstain and not participate in decision-making on matters where they have a conflict of interest. The Board of Directors also makes annual declarations of actual or potential conflicts of interests to the Board and the agency.

Whistleblowing Policy

The agency has a whistleblowing policy to address concerns about possible wrongdoing or improprieties in financial or other matters within the agency.

Board of Directors, Executive Committee and Committee Members

The Board of Directors is committed to high standards of corporate governance, through its oversight of the agency's affairs and performance, setting organisational goals and providing strategic guidance and professional expertise. To assist the Board in the discharge of their duties, the Board has established six committees, namely, the Audit and Risk Committee, Finance and Investment Committee, Executive Committee, Human Resource Committee, Nomination Committee and Service Committee. There are two Sub-Committees under the Service Committee—Mental Health Sub-Committee and Women and Children Sub-Committee—which support Allkin to provide expertise and consultation to deepen practice for specific community groups.

The Board of Directors are volunteers and are not remunerated for their work in Allkin. There are also no paid staff who are close members of the family belonging to the Executive Head or the Board of Directors of the agency. No staff of the agency sits on the Board.

The Board of Directors' key roles are to:

- Work closely with Management to set direction and strategy of the agency, and review agency's strategic plans;
- Provide guidance to Management in overseeing the smooth running of the agency's operations;
- Oversee the agency's utilisation and administration of funds to ensure these remain within the approved budgets; and
- Safeguard the administration of the agency's reserves.

Board of Directors

Chairman	A/Prof. Ang Seng Bin
Deputy Chairman	Mr. Lau Wei Peng Patrick
Deputy Chairman	Mr. Lee Kian Soon
Director	Ms. Amira Nabila Budiyano
Director	Mr. Cyril Chua Yeow Hooi
Director	A/Prof. Gan Wee Hoe
Director	Mrs. June Wong Seo Koon
Director	Ms. Kavitha Rajan
Director	Ms. Khaw Li-Ki
Director	Mr. Kuah Boon Kheng Joseph
Director	Mr. Lim Shyong Piau
Director	Prof. Seng Boon Kheng
Director	Ms. Tan Peck Mun Kemmy

A newly appointed Board Director or Committee member receives orientation from Management to be familiarised with the operations of the agency. In addition, an appointment letter and terms of reference of the Committee, setting out the tenure, duties and responsibilities, will be issued to Committee members. To support the Board in the discharge of their duties, the Board Secretariat provides regular updates on the compliance regime governing the agency and arranges suitable training.

Term of Office

A term of Office on the Board is two years. With the exception of the Finance and Investment Committee (FIC) Chair, the Board of Directors may be reappointed at the end of a term. The FIC Chair shall not hold office for more than four consecutive years. Reappointment of the outgoing FIC Chair may be considered after a lapse of at least two years. If a Board Director continues to serve after 10 consecutive years, the reasons for retaining the Director will be disclosed in the Annual Report.

During the financial year ended 31 March 2024, the number of Board and Committee meetings held and the attendance at the meetings are set out below:

	Current Appointments to Relevant Offices	Past Board Appointments to Relevant Offices	Occupation	Board	EXCO (Comprises Chair, Deputy Chairman, Committee Chairs)	Audit and Risk	Finance and Investment	Human Resource	Nomination	Service	Women and Children Sub-Committee of Service Committee
No. of Meetings Held				5	1	2	2	2	2	4	4
A/Prof. Ang Seng Bin	Board Chairman, 30 July 2016 Board of Director, 25 July 2015		Senior Consultant, Family Medicine Service, KK Women's and Children's Hospital	5	1	NA	NA	NA	1	NA	NA
Mr. Lau Wei Peng Patrick	Board Deputy Chairman, 22 September 2020 Board of Director, 1 September 2016		Assistant Chief Executive Officer (Enterprise Technology Group) and Chief Digital Strategy Officer, Civil Service College	4	1	2	NA	NA	NA	NA	NA
Mr. Lee Kian Soon	Board Deputy Chairman, 15 September 2022 Board of Director, 1 September 2016	Chair, Finance and Investment Committee, 1 September 2018	Co-Founder and Chief Executive Officer, Astral Asset Management Pte Ltd	4	1	NA	2	2	NA	NA	NA

	Current Appointments to Relevant Offices	Past Board Appointments to Relevant Offices	Occupation	Board	EXCO (Comprises Chair, Deputy Chairman, Committee Chairs)	Audit and Risk	Finance and Investment	Human Resource	Nomination	Service	Women and Children Sub-Committee of Service Committee
Mr. Lim Shyong Piau	Chair, Finance and Investment Committee, 15 September 2022 Board of Director, 1 September 2016		Co-Founder and Executive Director, Shichida Australia and Shichida@Home	5	1	NA	2	NA	NA	NA	NA
Ms. Amira Nabila Budiyo	Board of Director, 15 September 2022		Attorney, Kyndryl Singapore Pte Ltd	4	NA	NA	NA	NA	NA	4	4
Mr. Cyril Chua Yeow Hooi	Board of Director, 6 December 2012	Board Chairman, 6 December 2012 (Allkin Singapore Ltd was formerly known as AMKFSC Community Services Ltd in 2012)	Founder and Managing Director, Robinson LLC	3	1	NA	NA	2	2	NA	NA
A/Prof. Gan Wee Hoe	Board of Director, 1 December 2019		Chief Executive Officer, SingHealth Community Hospitals Senior Consultant, Occupational and Environmental Medicine, Singapore General Hospital	3	NA	NA	NA	NA	NA	4	NA
Mrs. June Wong Seo Koon	Board of Director, 1 December 2019		Manager (Counselling), Student Care & Guidance, Nanyang Polytechnic	4	NA	NA	NA	NA	NA	4	NA

	Current Appointments to Relevant Offices	Past Board Appointments to Relevant Offices	Occupation	Board	EXCO (Comprises Chair, Deputy Chairman, Committee Chairs)	Audit and Risk	Finance and Investment	Human Resource	Nomination	Service	Women and Children Sub-Committee of Service Committee
Ms. Kavitha Rajan	Board of Director, 1 September 2016		Director, Associate General Counsel— Employment Law (APAC and Japan), Adobe	3	1	NA	NA	2	NA	NA	NA
Ms. Khaw Li-Ki	Board of Director, 1 September 2016		Global People Partner, Partners Group	5	NA	NA	NA	2	NA	NA	NA
Mr. Kuah Boon Kheng Joseph	Board of Director, 6 December 2012	Board Deputy Chairman, 4 November 2019	Founder and Director, Indigo Mandarin Pte Ltd	4	NA	NA	1	NA	2	NA	NA
Prof. Seng Boon Kheng	Board of Director, 1 September 2016		Senior Consultant Therapist/ Counsellor, Centre for Effective Living, Farrer Park Medical Centre Honorary Professor, S R Nathan School of Human Development, Singapore University of Social Sciences	3	1	NA	NA	NA	NA	4	NA
Ms. Tan Peck Mun Kemmy	Board of Director, 1 February 2021		Former Chief Executive Officer of M+S Private Limited <i>Retired as of February 2024</i>	4	NA	NA	NA	NA	NA	1	4

i. Executive Committee

The Executive Committee comprises the following members:

Executive Committee

Chairman	A/Prof. Ang Seng Bin
Deputy Chairman	Mr. Lau Wei Peng Patrick
Deputy Chairman	Mr. Lee Kian Soon
Member	Mr. Cyril Chua Yeow Hooi
Member	Ms. Kavitha Rajan
Member	Mr. Lim Shyong Piau
Member	Prof. Seng Boon Kheng

The Executive Committee's terms of reference encompass:

- Set strategic direction of the agency;
- Direct management on operational matters;
- Approve annual workplan and budget;
- Approve compensation policies and recruitment of Management-level staff;
- Evaluate and approve major plans and programmes;
- Review and approve significant policies and guidelines;
- Engage with stakeholders and represent the agency in the community;
- Direct public and media relations and enhance the agency's image; and
- Oversee fund-raising efforts.

ii. Audit and Risk Committee

The Audit and Risk Committee comprises the following members:

Audit and Risk Committee

Co-Chair	Mr. Michael Grenville Gray
Co-Chair	Mr. Lau Wei Peng Patrick
Member	Mr. Leo Tong Seng Andrew
Member	A/Prof. Raymond Chua Swee Boon <i>(appointed as of 1 October 2023)</i>

The Audit and Risk Committee's terms of reference encompass:

- Assist the Board in discharging its statutory and other responsibilities relating to internal controls, financial and accounting matters;
- Oversee the financial reporting and disclosure process, and monitor the choice of accounting policies and principles;
- Review audit plan and report of external and internal auditor, and consider the effectiveness of actions taken by Management on auditors' recommendations;
- Analyse and address risks associated with key processes;
- Oversee regulatory compliance and whistleblowing policy;
- Report to the Board of Directors regarding financial irregularities, concerns and opportunities; and
- Liaise with the auditor on any significant matter arising.

iii. Finance and Investment Committee

The Finance and Investment Committee comprises the following members:

Finance and Investment Committee

Chair	Mr. Lim Shyong Piau
Vice-Chair	Mr. Bryan Low Yi Teng
Member	Mr. Daniel Hoh Yuen Leong <i>(appointed as of 1 April 2023)</i>
Member	Ms. Hor Fong Lin <i>(appointed as of 1 July 2023)</i>
Member	Mr. Koay Keng Huat <i>(appointed as of 1 April 2023)</i>
Member	Mr. Kuah Boon Kheng Joseph
Member	Mr. Lee Kian Soon
Member	Ms. Pauline Low Poh Lin

The term limit of the Chair, Finance and Investment Committee is aligned to the prevailing Code of Governance for Charities and IPCs. The terms of reference of the Committee encompass the following:

- Review budget and forecast prepared by Management and endorse for approval by the Board of Directors;
- Analyse financial performance based on reports prepared by Management;
- Evaluate cash management and investment opportunities of reserves and endorse for approval by the Board of Directors;
- Consider financial guidelines to safeguard assets and uphold standards of accountability; and
- Report to the Board of Directors regarding financial irregularities, concerns and opportunities.

iv. Human Resource Committee

The Human Resource Committee comprises the following members:

Human Resource Committee

Chair	Ms. Kavitha Rajan
Vice-Chair	Ms. Khaw Li-Ki
Member	Mr. Cyril Chua Yeow Hooi
Member	Mrs. Helen Tan-Phee Poh Koon
Member	Mr. Lee Kian Soon
Member	Mr. Lee Yi Min <i>(appointed as of 1 April 2023)</i>
Member	Mrs. Linda Anne Gwyneth Gan

The Human Resource Committee's terms of reference encompass:

- Oversee compensation structure and performance management;
- Review and approve human resource policies, salary structures, benefit schemes, job descriptions and career progression roadmap;
- Review and approve the remuneration of management, development and succession planning;
- Oversee talent development; and
- Act as Review Board for staff appeals and grievances.

v. Nomination Committee

The Nomination Committee comprises the following members:

Nomination Committee

Chair	Mr. Cyril Chua Yeow Hooi
Member	A/Prof. Ang Seng Bin
Member	Mr. Chia Chee Yoong <i>(resigned as of 17 November 2023)</i>
Member	Mr. Michael Grenville Gray
Member	Mr. Kuah Boon Kheng Joseph

The Nomination Committee's terms of reference encompass:

- Review the profile of the Board, taking into consideration the expertise, experience, knowledge and skills of the Board of Directors;
- Identify, review and nominate Board appointment for approval by the Board of Directors;
- Review re-nomination and retirement of the Board of Directors;
- Conduct annual evaluation of the performance of the Board, the Board of Directors and Board Committees;
- Plan for succession of the Board of Directors; and
- Develop and review corporate governance policies in compliance with the prevailing Code of Governance for Charities and IPCs.

The Nomination Committee recommended the re-election of Mr. Cyril Chua Yeow Hooi and Mr. Kuah Boon Kheng Joseph for a two-year term from 6 December 2022 to 5 December 2024 due to their valuable contributions in mentoring newer Board Directors and support in Board matters that require institutional memory. The Board of Directors has endorsed the re-election.

vi. Service Committee

The Service Committee comprises the following members:

Service Committee

Chair	Prof. Seng Boon Kheng
Vice-Chair	A/Prof. Gan Wee Hoe
Member	Ms. Amira Nabila Budiyano
Member	Mr. Bryan Low Yi Teng
Member	Ms. Charlene Han
Member	Mr. James Chia <i>(appointed as of 1 April 2024)</i>
Member	Mrs. June Wong Seo Koon
Member	Mr. Lee Kwok Ming
Member	Mr. Leo Tong Seng Andrew
Member	Dr. Marcus Tan Wee Lun
Member	Mr. Phua Chun Yat
Member	Ms. Tan Peck Mun Kemmy
Member	Mr. Umar Masagos <i>(resigned as of 4 March 2024)</i>

The Service Committee's terms of reference encompass:

- Approve and review service delivery models;
- Raise professional standards of practice in social work;
- Guide development of new services and programmes;
- Guide service and programme evaluation;
- Oversee disciplinary matters related to misconduct or breach of professional ethics; and
- Evaluate and approve the use of the Families Support Fund to assist beneficiaries in need.

In April 2023, the Service Committee established two Sub-Committees—Mental Health Sub-Committee and Women and Children Sub-Committee—to enhance the agency's capacity for in-depth and focused discussions in these areas, in line with Allkin's service interests and commitment.

Mental Health Sub-Committee of the Service Committee

The Mental Health Sub-Committee comprises the following members who were appointed to the Sub-Committee on 1 April 2023:

Mental Health Sub-Committee of the Service Committee

Chair	Dr. Lim Boon Leng
Member	Ms. Cecilia Chng
Member	Dr. Evelyn Boon Swee Kim
Member	Dr. Goh Yong-Shian Shawn
Member	Mr. Joseph James Louis
Member	A/Prof. Tan Bhing Leet

The Mental Health Sub-Committee's terms of reference encompass:

- Highlight existing unmet mental health needs, service gaps, and trends that Allkin may focus upon and address;
- Explore ways that Allkin may enhance the social and personal recovery of persons with mental health issues;
- Develop strategies to destigmatise mental illness to create a more inclusive society for persons with mental health issues and encourage early help seeking;
- Connect the agency with potential partners in the healthcare, community care, governmental and private sectors to enhance collaboration and service delivery that will better serve the needs of persons with mental health issues;
- Provide advice to staff on issues relating to existing mental health initiatives and services;
- Propose areas of competencies and capability building for staff providing mental health services; and
- Propose areas of mental health related research or service review to enhance service delivery and advocacy.

Women and Children Sub-Committee of the Service Committee

The Women and Children Sub-Committee of the Service Committee comprises the following members:

Women and Children Sub-Committee of the Service Committee

Chair	Ms. Tan Peck Mun Kemmy <i>(appointed as of 5 April 2023)</i>
Member	Ms. Amira Nabila Budiyano <i>(appointed as of 5 April 2023)</i>
Member	Mr. Phua Chun Yat <i>(appointed as of 5 July 2023)</i>
Member	Mr. Umar Masagos <i>(appointed as of 5 April 2023, resigned as of 4 March 2024)</i>

The Women and Children Sub-Committee's terms of reference encompass:

- Highlight existing unmet needs faced by women and children in the community, service gaps, and trends that Allkin may focus upon and address;
- Develop strategies to coordinate services for women and children in the community, to ensure efficiency and effectiveness of delivery;
- Connect services within Allkin with potential partners in the healthcare, community care, governmental and private sector to enhance collaboration and service delivery that will better serve the needs of women and children in the community;
- Provide advice to staff on issues relating to existing services to support women and children in the community;
- Propose areas of competency and capability building for staff providing care and support to women and children in the community; and
- Propose areas of related research or service review to enhance service delivery and advocacy for women and children in the community.

Expenditure

Expenditure Plan

In FY24 (April 2024 to March 2025), Allkin Singapore plans to make the following expenses:

- Manpower Costs: \$33,345,000
- Other Operating Expenses \$8,650,000

Fundraising

Fundraising Plan & Overview

In our ongoing effort to ensure the sustainability and growth of Allkin Singapore, we have developed a comprehensive fundraising plan designed to increase financial income and expand our support base. This plan outlines strategic initiatives to diversify our funding sources, enhance donor engagement, and increase public awareness.

Strategy	Description	Expected Outcomes
Diversify Funding Sources & Strengthen Partnerships	Broaden our reach to attract new donors and partners, including corporations, by leveraging various channels and platforms. Collaborate with partners to leverage resources, increase visibility, and enhance community engagement.	Develop new funding partnerships, reach untapped donor segments, and build sustainable relationships with corporates to drive lasting impact.
Enhance Donor Engagement	Strengthen our relationship with existing donors through personalised communication and engagement activities, facilitated by our donor management system.	Improve donor retention and increase contributions through consistent engagement, supported by data-driven insights and operational efficiency.
Increase Public Awareness	Raise the profile of Allkin Singapore and our key campaigns through strategic communications, partnerships, and community events.	Expand our support base within the community, ensuring a wider impact and fostering a culture of giving.

Ready To Get on Board?

We invite you to be a part of our journey, as we continue to build thriving and connected communities that uplift people from all walks of life.

Donate and contribute to our efforts to uplift individuals and families.

Donate

Volunteer your time and unique skills to making a difference.

Volunteer

Collaborate with us and explore new ways of journeying with communities.

Collaborate

